## SERVICE LEVEL ADDENDUM

This Service Level Addendum <u>\$\text{t}A\text{"}</u>) is incorporated into andorms a part of the Master Services Agreement ("<u>Agreement</u>), and capitalized words us both not defined in this SLA have meanings set forth in the greement

Article I: ICE MT Services

1.1 Availability. This Article I applies to all hostedServices except for Data & DocumerAutomation/Validation and Mortgage Analyzer